

REFUND POLICY & CANCELLATION POLICY

RETURNS

If the customer has paid twice for one transaction, the one transaction amount will be refunded via same source within 07 to 10 working days.

There are certain situations where only partial refunds are granted: (if

applicable) *Exchanges*

Before purchasing event tickets, carefully review your details. **Disha** will be unable to process exchanges after a ticket has been purchased or for lost, stolen, damaged or destroyed tickets.

Delivery

Disha offers multiple delivery options. The options may vary from for different events. Currently the following delivery options are available-

- Email confirmation: Your booking confirmation will be sent via an email. •
- SMS Notification.

Cancelled/Postponed Events

Occasionally, events or seminars are cancelled or postponed. Should this occur, we will attempt to contact you and refund the amount as per the policy of the organizer.

Customer Care

If you need help regarding your order or any other issue, We guarantee a response time of two working days and you can contact us at

Address: B-17, Sector 14, Noida - 201 301, Uttar Pradesh.

Name: Sharat Jain

Email: sharatjain3012@gmail.com

Late or missing refunds (if applicable)

If you haven't received a refund yet, first check your bank account again. Next contact your bank. There is often some processing time before a refund is posted. If you've done all of this and you still have not received your refund yet, please contact us at

Address: B-17, Sector 14, Noida - 201 301, Uttar Pradesh.

Name: Sharat Jain

Email: sharatjain3012@gmail.com

Sale items (if applicable)